

07282022 / 29072022 -- Consortium Leadership Community Meeting

Date and Time:

28 July 2022 - All items on the board
17:03 (UTC+00:00)

Facilitator:

Brian Parker

Attendees:

Dawn Yates, Gawain, Dana, Michelle, Henry Kelly

Summary:

Actions:

Learnings:

Topics discussed:

Version 16

Votes: 5

Suggested by: Gawain

Comments:

- Brian Parker
Gawain: v16 officially released yesterday, but not currently on schedule to do anything with it for likely another year. Already having discussions with Tessitura staff around TNEW customizations. Seems like not all plugins and customizations are ready to go yet.
- Brian Parker
Dana: Waiting on TNEW EDU customization before being able to upgrade to v16. Registrations start in January 2023 and are pretty steady through to the summer.
- Brian Parker
Henry: Also a beta tester. Had been offered to keep paying to maintain a DEV environment and started by doing that, but cost makes it untenable.
- Brian Parker
Dawn: Still in a post-implementation phase currently, so using TEST a lot. Losing that

environment to v16 testing would not be great in the moment. Still also in a training phase for so many staff members in the building. Probably looking at March/April to upgrade at the earliest.

Wordfly

Votes: 3

Suggested by: Gawain

Comments:

- Brian Parker
Gawain: Determinations about messaging to send out to constituents on the mailing list, which patrons to include in said messaging, and then how to send that communication without access to WordFly itself. Emailing all addresses in the database would number over 700,000.
- Brian Parker
Brian: No organizations in Tulsa are considering messaging at this point.
- Brian Parker
Henry: Some orgs are on WordFly, others are on MailChimp. Different approaches to messaging to patrons around the outage. Messaging can be difficult because people tend to assume the worst based on what is sent to them in these types of instances.
- Brian Parker
Dawn: How do people feel about potentially moving to other providers from WordFly? Feels as though WordFly might soon end up being the most secure platform.
- Brian Parker
Gawain: Not looking at switching from WordFly right now.
- Brian Parker
Henry: Sounds like a direct integration from MailChimp to Tessitura isn't necessarily in the works. Current solution is MonkeyWrench through Made Media.
- Brian Parker
Dana: WordFly and MailChimp are in use across organizations, variously; no sense of WordFly users moving.
- Brian Parker
Henry: Museum is getting ready to go to Prospect2 (had already been planned, so timing worked out).
- Brian Parker
Dawn: Dot.digital integrated with Spectrix is what is currently in use, so nicely avoided the WordFly issue.

How many attendees are your consortia sending to Denver? Do you have to manage them like a school trip?

Votes: 2

Suggested by: Brian Parker

Comments:

- Brian Parker
Brian: Tulsa is sending 15 people total. We run a Slack to manage everyone while we're there.
- Brian Parker
Dawn: Not attending from UK; probably not many are.

- Brian Parker
Gawain: All three members will be represented in Denver, but he will not be.
- Brian Parker
Michelle: Five attendees are going from the Harris, not sure how many are going from Grant Park. Will be her first in-person conference.
- Brian Parker
Dana: Atlanta Ballet is sending her, and 5 of the 6 orgs are sending attendees as well. With schedule now available, the process of dividing and conquering needs to begin in earnest.
- Brian Parker
Henry: Not sure how many are going; he is not going. Wish there would have been a virtual option available. Consortia members are definitely sending attendees. Looking very strongly for web site partners that have worked with Tessitura in the past. Web people are being sent with the stated goal of finding out options for a website rebuild.
- Brian Parker
Gawain: Web developer word of warning: lots of good developers in the UK, but it can add a lot of lead time to any work that has to happen.
- Brian Parker
Gawain: Be sure to schedule a post-TLCC meeting where people share at least one thing they were excited about and they want to bring back to their organization. Sit down, talk it out, implement it, and conference has basically paid for itself.