



tessitura

## A new solution for integrated payments

### Tessitura Merchant Services

Tessitura Merchant Services will transform the payment experience for you and your customers. Your organization will benefit from a secure streamlined transaction chain powered by global payment provider Adyen. Tessitura's expert team handles all onboarding and support. Your customers gain access to modern payment options with leading security protections online and at point of sale.

- ✓ Modern global and regional payment methods such as Visa, Mastercard, Discover, AMEX, Interac and ApplePay
- ✓ 24/7/365 support directly from Tessitura
- ✓ Powered by a global payment provider
- ✓ PCI and P2PE compliant
- ✓ Reduce your PCI scope
- ✓ Remove friction online with one-page checkout and saved credit cards
- ✓ Unlimited tokenization at no extra cost
- ✓ Account updater service for recurring billing and payment plans
- ✓ Potential reduction of current processing fees
- ✓ Payment terminals and accessories supplied and supported by Tessitura

**Transform your payment experience today. Contact:**

**Adam Grigsby**

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# Device Options

## Verifone M400



**\$700** USD

## Verifone P400Plus



**\$440** USD

- ✓ Contactless payment methods accepted on both devices
- ✓ \$60 per year terminal replacement fee per device. First year will be prorated based on delivery timeframe.
- ✓ Installation and setup included. Taxes and shipping fees may apply.

# Pricing Options

## Card Payment Method fees

### Option A: Blended rate

A blended rate fee of **2.06%** is added to all standard payment card payments. This includes Visa, Mastercard, American Express, Diners Card, and Discover.

### Option B: Interchange + +

A fee of **0.24%** is added to the interchange rates published by Visa and Mastercard covering those card types only. Other card types including American Express, Diners Card and Discover are charged a fee of 3.10%. Standard card scheme fees are additional.

## Processing fees

**\$0.09** per transaction and per refund

## Other fees

### Chargeback fees

- **\$10.00** for each received chargeback for payment methods acquired via Tessitura Merchant Services
- **\$0.10** for each reversed chargeback for payment methods acquired via Tessitura Merchant Services

If applicable, interchange fees or "scheme fees" charged by the scheme owner/card network are passed to your organization.

### Card Updater service

**\$0.20** for each matched response of:

- New expiration date
- Contact account holder
- Number updated
- Card updated
- Closed account

### Electronic funds transfer

**\$0.30** per transaction

Some gateway payment methods such as PayPal incur only the processing fee through Tessitura Merchant Services and are charged separate fees by Adyen.

### Optional RevenueProtect enhanced fraud detection

**\$0.05** per transaction

### Authentication service for 3D-secure payments

**\$0.05** service fee per authentication request

This fee will be waived if you have opted into RevenueProtect enhanced fraud detection. In addition to the authentication service fee, any scheme fees for such authentication service are passed to your organization.