

# analytic Coffee! March 1, 2024

## Date and Time:

01 March 2024

17:59 (UTC+00:00)

## Facilitator:

AnalyticCoffee Tessitura Community

## Attendees:

Ticketing & Admissions Community, Gawain, Emily R - The Reser, Chelsea Marti, Jessica Jamieson, Laura, Christine, Trini Ramos|Monterey Bay Aquarium, Vannesa Hamilton, Frida Plata, Ariel E., Jairus Roallos, T.C., Mike Moore, Phil Parks - Museum of Fine Arts, Houston, Allen L., johna, Nicki LeGrand, Jessica Jamieson (she/her), Heidi Guinn, doreen alvarado, doreen alvarado

## Summary:

## Actions:

## Learnings:

## Topics discussed:

Any documentation to share for new staff using Analytics? (After the free videos on TN website)

Votes: 6

Suggested by: Trini Ramos|Monterey Bay Aquarium

### Comments:

- Trini Ramos|Monterey Bay Aquarium  
Chelsea share PP on Analytics community page
- Trini Ramos|Monterey Bay Aquarium  
Christine has a comprehensive training plan. Tier 1, 2, 3. Created 'template' dashboards for frequently asked questions.

Rank function in the dashboards? Can't find any info in Tess network

Votes: 5

Suggested by: Frida Plata

**Comments:**

**Favorite SSRS Learning/Troubleshooting Resources**

Votes: 5

Suggested by: Gawain

**Comments:**

- Gawain  
Pluralsite
- AnalyticCoffee Tessitura Community  
<https://www.udemy.com/course/microsoft-sql-server-reporting-services-ssrs/?couponCode=LETSLEARNNOWPP>
- AnalyticCoffee Tessitura Community  
<https://www.linkedin.com/learning/sql-server-reporting-services>
- AnalyticCoffee Tessitura Community  
<https://www.youtube.com/@WiseOwlTutorials>

Renewal memberships – month of expiration – pulls date for the next year as well.  
How to fix so that it's JUST for the month of THAT year?

Votes: 3

Suggested by: Frida Plata

**Comments:**

Your Approach to Dashboard design? Centralized building versus individual design

Votes: 3

Suggested by: AnalyticCoffee Tessitura Community

**Comments:**

Sharing a quirk re: fiscal year and campaigns/ has anyone come across this before?

Votes: 2

Suggested by: Nicki LeGrand

**Comments:**

Is it possible to add a hyperlink that sends u straight to the constituent profile in a table or pivot table?

Votes: 2

Suggested by: Frida Plata

**Comments:**

- AnalyticCoffee Tessitura Community  
No, but a custom Jump To dashboard might give them what they need.

recent analytic wins?

Votes: 1

Suggested by: AnalyticCoffee Tessitura Community

**Comments:**

In the 2/16 Coffee meeting someone shared an amazing ticketing dashboard that included a bar chart tracking churn and renewals / new tickets if I remember correctly. I apologize that I don't remember who shared it, but does anyone recall this?

Votes: 1

Suggested by: Ariel E.

**Comments:**