

# September 12, 2023 Meetup

## Date and Time:

12 September 2023 - All items on the board  
18:05 (UTC+00:00)

## Facilitator:

TwinCities Tessitura Community

## Attendees:

Cassandra Swan | MNOrch, Vera, Andrea, Adriana Pohl, Kristin (Guthrie), Karl, Chelsea Parker, Austin Bartlett-Chase (MN Zoo), Lauren Edson, Mary S., Kevin Beckey, Bill Schneider, Peter Wright, Chris, Chelsea Moskal, Laura LeVoir, Mallory, Kemi, Ruth Becker, Leif, Jess, Jess, kate

## Summary:

Thank you for joining the meeting today. Stay tuned for information about a TLCC session watch party and the doodle poll for the Oct/Nov meeting.

## Actions:

## Learnings:

## Topics discussed:

How about that TMS?

Votes: 10

Suggested by: TwinCities Tessitura Community

### Comments:

- TwinCities Tessitura Community  
Per Tessitura: Good to do this switch before upgrading to v16
- TwinCities Tessitura Community  
Ask Cassandra if you're interested in pricing
- TwinCities Tessitura Community  
Sticking points: Remote workers, but this has been improved with new process
- TwinCities Tessitura Community  
Can't use controlled Batches with this.
- TwinCities Tessitura Community  
There is a ~4 month wait

- TwinCities Tessitura Community  
2 day lag before payments hit bank.

## Was there a particular session that inspired you?

Votes: 9

Suggested by: Lauren Edson

### Comments:

- Cassandra Swan | MNOrch  
SQL!
- Cassandra Swan | MNOrch  
SQL murder mystery game to help you learn. WHAT!?
  - Lauren Edson  
Heres the link! <https://mystery.knightlab.com/>
- Cassandra Swan | MNOrch  
felt supported by the number of development/fundraising options at the conference
- Cassandra Swan | MNOrch  
session on gender - framework for describing gender that was new and the presenter was passionate

## V16 Upgrade plans?

Votes: 7

Suggested by: Kevin Beckey

### Comments:

- Cassandra Swan | MNOrch  
Opera looking at summer 2024
- Cassandra Swan | MNOrch  
SMM looking at April/Spring 2024
- Cassandra Swan | MNOrch  
MNOrch looking at late 2024 or early 2025
- Cassandra Swan | MNOrch  
CTC looking at summer 2024
- Cassandra Swan | MNOrch  
support issues seem to be a problem withv16 as Tess is stil learning it.
- Cassandra Swan | MNOrch  
MN Historical Society upgraded in March 2023. Issues with broken custom reports.

## new/young audience development

Votes: 7

Suggested by: Vera

### Comments:

- TwinCities Tessitura Community  
MN Orch 20 under 40 emails, Age Append 1/yr Lorten Data

## Rankings in constituent profiles

Votes: 6

Suggested by: Vera

### Comments:

- TwinCities Tessitura Community  
SMM using Rankings to get an RFM score

## LOGITIX: how the primary seller can access the secondary market AND get buyer data

Votes: 5

Suggested by: Cassandra Swan | MNOrch

### Comments:

- TwinCities Tessitura Community  
Funnel tickets out to a secondary market
- TwinCities Tessitura Community  
Dynamic pricing
- TwinCities Tessitura Community  
Real tickets, not speculative
- TwinCities Tessitura Community  
Organization gets email and name information back so they can continue to foster a relationship with those ticket purchasers.
- TwinCities Tessitura Community  
CTC has interest too
- TwinCities Tessitura Community  
LOGITIX has a dashboard to show sales through which sellers
- TwinCities Tessitura Community  
You can pull tickets back if you need to sell them in house

## Were there any cool sessions on WordFly?

Votes: 4

Suggested by: TwinCities Tessitura Community

### Comments:

- Cassandra Swan | MNOrch  
used interest in TNEW to opt in to receiving open seat notification

## benefits management in V16

Votes: 2

Suggested by: Vera

### Comments:

## What was your favorite Membership themed session?

Votes: 2

Suggested by: TwinCities Tessitura Community

### Comments:

## TLCC watchparties of digital sessions: what topics interest you?

Votes: 1

Suggested by: Cassandra Swan | MNOrch

Comments:

Awareness Prevention Response: being prepared for emergency situations

Votes: 1

Suggested by: Cassandra Swan | MNOrch

Comments: