

# Seattle Tessitura Users Group (STUG)

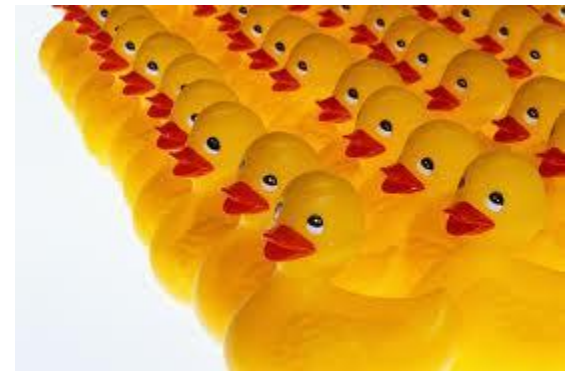
## V10 to V11 Migration

Meaghan Metke

Karen Sterkowicz

# Objectives

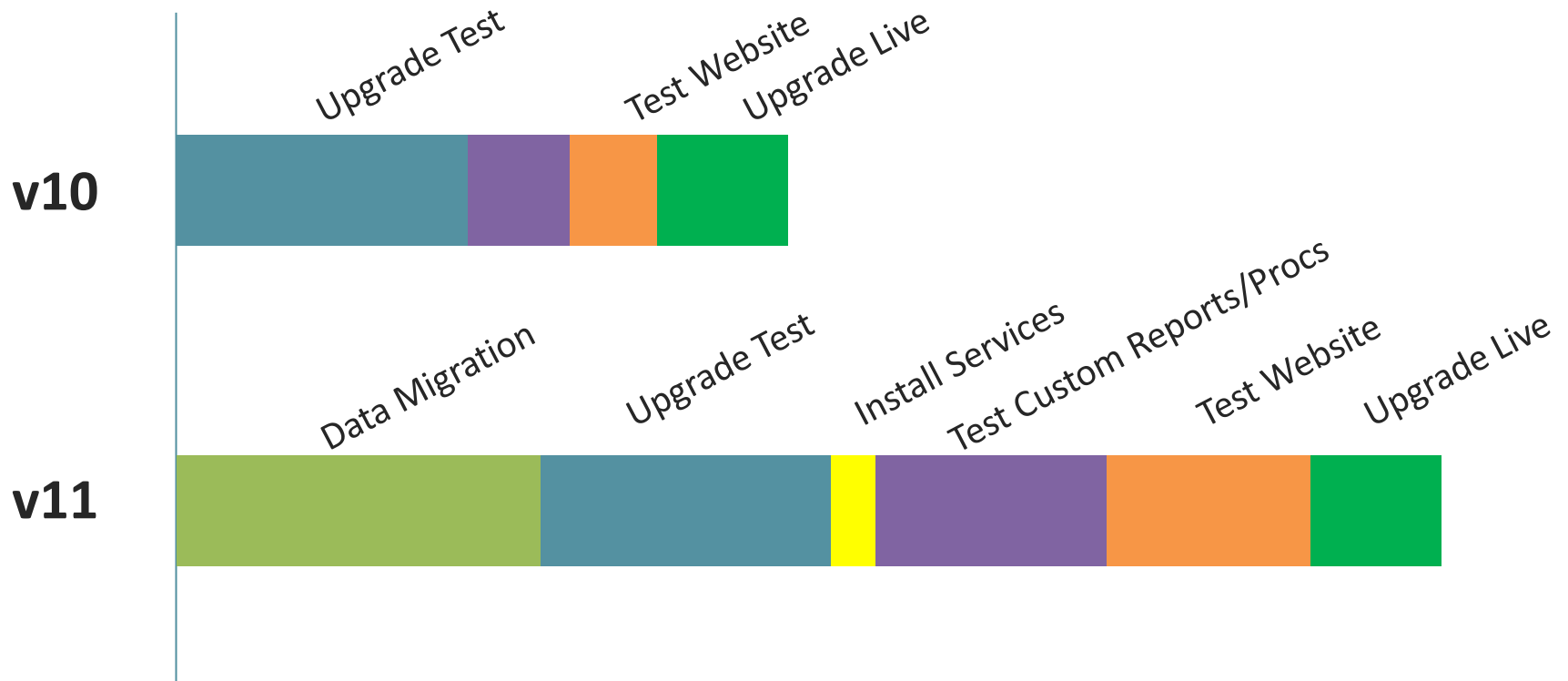
- Migration Support and Consulting
- Tips and Tricks
- Resources
- Q & A



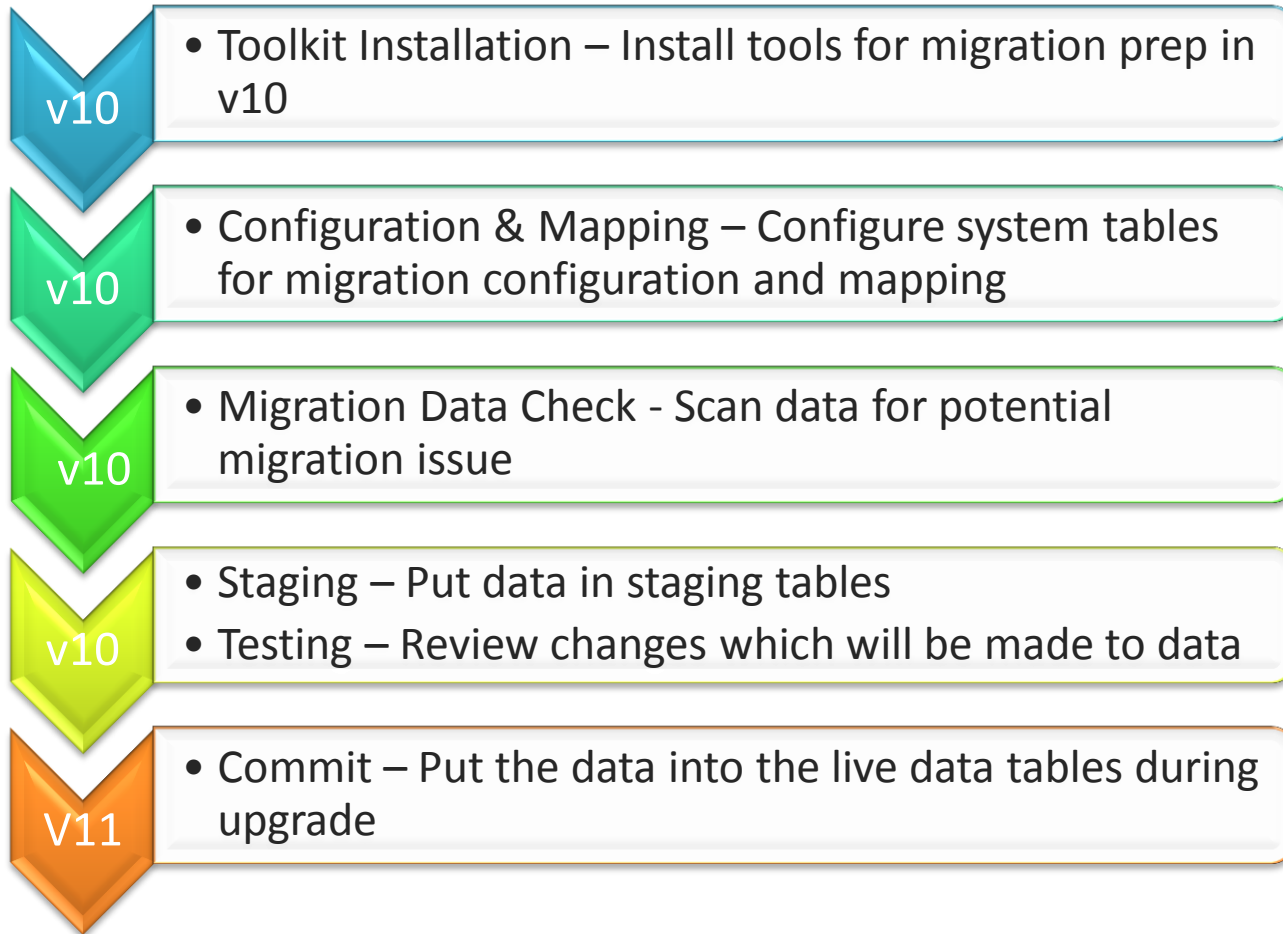
# Migration Support and Consulting



# Migration Comparison



# Migration Overview



# How do I...? What does this mean?

- TASK help tickets
- Calls to the Support Line
- GoToMeeting
- Migration dates – give us a heads up



# How should I...?



- V11 Consulting Packages
  - Migrate and Upgrade My System
  - Review and Upgrade My System
  - Customize My System
  - Manage the Project
  - Plus more!

# Tips and Tricks

## Version 11 Tips and Tricks from Early Adopters



Moderated by:  
Ron Wilson,  
Tessitura Network



Dave Alton,  
Center Theatre  
Group



Mara Hazzard-  
Wallingford,  
Yale University



Heather Kraft,  
Seattle Repertory  
Theatre

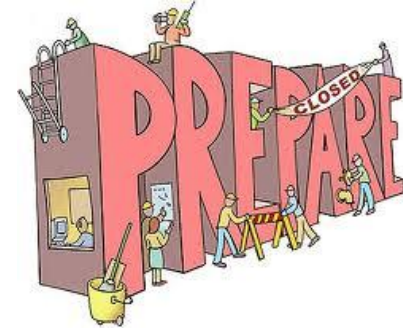


Boann Petersen,  
Portland Center  
Stage



The Global Leader for Arts & Cultural Technology + Services + Community

# Server Prep



- Can be done well in advance of the migration
  - In general, will not effect your current installation, but caution is warranted
- There are NO optional steps in the Server Prep document – follow documentation exactly
- Pre-requisites
  - Must be Windows 2008 (for IIS7)
  - Must have FULL .NET 4.0 installed

# Application Server

- Create new Application Pools and Websites for v11 services
- Generally advised to use additional IP addresses for website binding
- SSL Certificates required for BOTH Live and Test
  - 3<sup>rd</sup> Party or Domain Certificate
  - You CANNOT use underscores “\_” in a certificate name

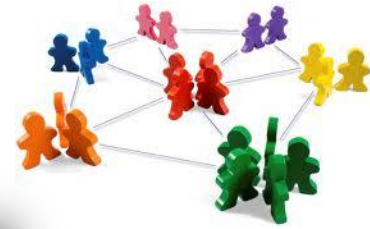


# TRU\_ASSOCIATION\_MAPPING

Id	Sort	Cur Xref Type	Cur Other Xref Type	Cur Category	Num For Pai	New Assoc Type	New Other Assoc Type	New Affil Type
19 0-31		Aunt		F	1			
18 0-31		Aunt	Aunt	F	1	Uncle/Aunt	Niece/Nephew	Extended Family
17 0-31		Aunt	Niece	F	1	Uncle/Aunt	Niece/Nephew	Extended Family
14 11-26		Uncle	Niece	F	1	Uncle/Aunt	Niece/Nephew	Extended Family
9 11-26		Niece	Uncle	F	1	Niece/Nephew	Uncle/Aunt	Extended Family

- Do not alter *Cur Xref Type* or *Cur Other Xref Type* columns
- Populate all *New\** columns for associations AND affiliations
- If *Cur Other Xref* is blank, then leave *New Other Assoc Type* blank – these are soft associations

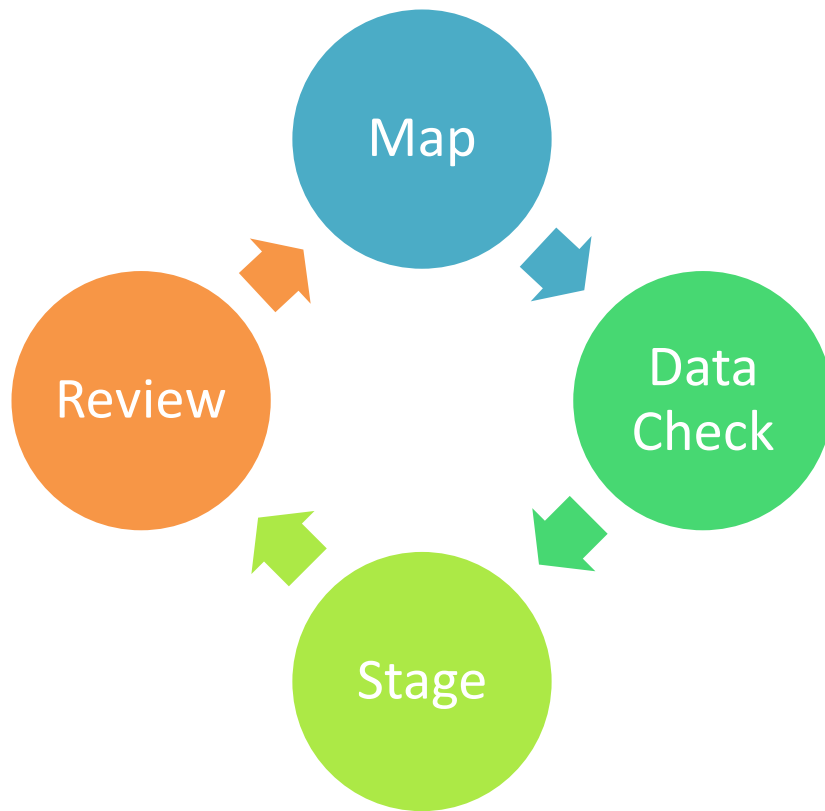
# Association Migration Mapping



	xref_no	customer_no	associate_no	category	type	name	xref_no_inv
1	21	NULL	1004	F	11	Ms. Meaghan M	20
2	2	10	621	F	18	Mr. Lucie Jacki	3
3	4	10	777	F	2	Mr. Herb Judge	5
4	15	107	1004	F	11	Ms. Meaghan M	14

- TRU\_ASSOCIATION\_MAPPING table is the biggest pain point in migration mapping
- Bad data in *TX\_XREF* will make it worse
  - Check you have no *NULLs* in the *type* column
  - All rows in TX\_XREF should be in pairs (*Xref\_no* points to *xref\_no\_inv*)

# Data Staging and Review



- Staging can be repeated as often as needed
- As changes are made to mapping tables, re-stage data and check results

# Resources



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# V11 Resources Document

## v11 Resources

- **All Version 11 Webinars & T-Casts:**  
<http://www.tessituranetwork.com/network/Learning/Webinars%20Archive/v11.aspx>
- **Tessitura Hosted Training for v11:**  
<http://www.tessituranetwork.com/network/Learning/Tessitura%20Hosted%20Training.aspx>
- **Tessitura Learning & Community Conference 2012 Presentations:**  
<http://www.tessituranetwork.com/network/Conference/Conference%20Materials%20Archive/2012%20Conference%20Materials.aspx>
- **Tessitura Next Generation Forum:**  
<http://www.tessituranetwork.com/Community/forums/78.aspx>
- **Tessitura Help System:**  
[http://www.tessituranetwork.com/Help\\_System/Default.htm](http://www.tessituranetwork.com/Help_System/Default.htm)
- **V11 Consulting Special Packages:**  
<http://www.tessituranetwork.com/network/Consulting/Consulting%20Services/v11%20Consulting%20Packages.aspx>

## Preparation Resources

**What's New in Version 11:** Details of new and changed functionality in Version 11.  
<http://www.tessituranetwork.com/network/Learning/Documentation/v11/New%20in%20Version%2011.aspx>

**Preparing Data for Migration for Version 11:** This document includes an overview of the migration process, directions on how to install the Migration Toolkit on your v10 system, directions on how to set up the mapping for the data migration, some guidelines to help with migration decisions, directions on how to stage and test migration decisions, and an appendix with the technical details of the migration components.  
<http://www.tessituranetwork.com/network/Learning/Documentation/v11/Migration%20Documentation.aspx>



# Q & A or Stump the Staff!

