

Tessitura Community - Neighborhood Discussion

Date and Time:

28 February 2023 - All items on the board
21:04 (UTC+00:00)

Facilitator:

Houston Tessitura Community

Attendees:

Sheri Schrader, Phil Parks, Museum of Fine Arts, Houston, Neda, MFAH, Seth Nicholas, Ragan, Rachel, Michelle Russell, Jeremy Hamilton-Arnold, Kathleen (TUTS), Elizabeth McClees, Bridget Morgan, JoAnne Herrington, Anthony Martinez, JoAnne Herrington

Summary:

Houston Community Discussion 2.28.23

Actions:

Learnings:

Topics discussed:

Staff Training & Skills Survey

Votes: 7

Suggested by: Michelle Russell

Comments:

- Ragan
Some Tessitura resources worth sharing
Onboarding & Training group:
https://community.tessituranetwork.com/topical_groups/onboarding-upskilling-your-team-tessitura-community/
Tessitura training programs: <https://www.tessituranetwork.com/Support/Training>

On Account funds, laws and policies surrounding expiration/disbursement

Votes: 5

Suggested by: Neda, MFAH

Comments:

TLCC Call for Presenters

Votes: 4

Suggested by: Ragan

Comments:

- Ragan
TLCC suggested topics: <https://survey.alchemer.com/s3/7215734/Suggest-topics-for-TLCC-Orlando>
Call for presenters: <https://www.tessituranetwork.com/Community-and-Events/tlcc/Call-for-Speakers>
- Houston Tessitura Community
Education programs and utilizing Tessitura. Tracking classes, students and educational organizations.

V16 Timelines

Votes: 4

Suggested by: Michelle Russell

Comments:

How does your organization keep track of patron benefits? Do you use Tessitura?

Votes: 4

Suggested by: Houston Tessitura Community

Comments:

- Ragan
Worth sharing memberships and benefits handling is totally rewritten in v16 and MUCH easier to both manage and allow customers to redeem.
https://www.tessituranetwork.com/Help_System_v160/TN-Application/Memberships/Benefits/Membership-Benefits.htm
- Ragan
V16 Memberships training videos:
<https://www.tessituranetwork.com/en/Items/Videos/Training/v16/v16-for-Memberships>

Memberships coming from DAF (FMV and ack amount)

Votes: 1

Suggested by: Kathleen (TUTS)

Comments:

Tessitura Payments

Votes: 1

Suggested by: Elizabeth McClees

Comments:

April In-Person

Votes: 0

Suggested by: Houston Tessitura Community

Comments:

- Houston Tessitura Community
April 19th Upvote
Likes:3
- Houston Tessitura Community
April 18th downvote