

	Session 1	Session 2
8 am - 9:30 am	Pulling Reports and Making Lists for Mailings	T-Stats - Tips, Tricks and Magic from Users
Break	10 Min Quick Tips: Service Interceptors	
9:45 am - 11:15 am	Missing Moo-lah	Lists and Extractions - Tips, Tricks and Magic from Users
Break	10 Min Quick Tips: Tessitura Network Resources	
11:30 am - 12 pm	Guest Speaker	
12 pm - 1:30 pm	Lunch	
1:30 pm - 3 pm	Ticketing Setup	Membership Tips and Tricks
Break	10 Min Quick Tips: Tessi Without a Token	
3:15 pm - 4:45pm	RMA, Dynamic Pricing and More	Staff Buy-In for Tessitura
4:45pm - 5:30pm	Open Discussion/General Q&A	