

Canada Tessitura User Mtg - Feb 23/2022

Date and Time:

23 February 2022 - All items on the board
20:17 (UTC+00:00)

Facilitator:

Canada Tessitura Community

Attendees:

Valerie, Jason Taylor (TSO), Alexander Plouffe, Ian McDonnell, Michael Joyal, Michele Keutsch, Alan Moffat, Steve, Mo Faruqe, Peter Smurlick, Cindy, Peter Smurlick

Summary:

Great meeting today. General notes on the subjects discussed were put in the the "learnings" section of the lean board.

Actions:

Learnings:

Vaccine Requirements: most are still keeping them. But will be looking at upcoming mandate changes closely before making changes

Written By: Canada Tessitura Community

Conference: Most are keen to attend, but are unsure of what the summer will bring. Some fear that they may not get funding as they successfully attended a virtual.

Written By: Canada Tessitura Community

Windcave: People are still having issues with odd windcave behavior. Nobody seems overly pleased with them.

Written By: Canada Tessitura Community

V16: National Ballet were the only ones on the call that are currently in Beta. Let us know about the expansive mapping tasks as well as the potential that most customizations will likely break if they were developed some time ago as they were likely developed on the SOAP API.

Written By: Canada Tessitura Community

Audiences Returning: Most who have people attending seem to find the patrons happy and appreciative to be out and about.

Written By: Canada Tessitura Community

PAH > Mobile: all on the call who have transitioned to mobile tickets have found the patrons are generally happy with them. All are excited to have the mobile option in the client in V16 so that PAH can be done away with.

Written By: Canada Tessitura Community

Topics discussed:

Vaccine Requirements - where you all at?

Votes: 9

Suggested by: Alan Moffat

Comments:

Conference? Thoughts on attending

Votes: 7

Suggested by: Canada Tessitura Community

Comments:

Mobile tickets - has anyone moved from PAH to Mobile? How's it going?

Votes: 4

Suggested by: Alan Moffat

Comments:

v16 Anyone Beta Testing?

Votes: 4

Suggested by: Steve

Comments:

Windcave issues

Votes: 4

Suggested by: Alan Moffat

Comments:

Audiences returning - what are you finding as audiences are returning to your facilities?

Votes: 3

Suggested by: Michele Keutsch

Comments:

Suggested topics with no votes:

Vaccine

Votes: 0

Suggested by: Canada Tessitura Community

Comments: