

Canada Tessitura User Group - July 9, 2020

Date and Time:

09 July 2020 - All items on the board
19:06 (UTC+00:00)

Facilitator:

Tessitura User Groups 1

Attendees:

Mo Faruqe - NBoC, Sara, Mo Faruqe - NBoC, Jessica Deziel (Tessitura), Steve - National Ballet, Valerie Lefebvre, Alan Moffat, Lou Ann Mendoza, Jason Taylor - Toronto Symphony, Karen, Derrek, karen

Summary:

We had a great gathering of the Canada Tessitura User Group! Lots of interesting conversations surrounding the current state of affairs amongst Covid-19 and how organizations are doing.

Actions:

Learnings:

Topics discussed:

Anyone selling tickets to either physical or online events? How's it going?

Votes: 7

Suggested by: Alan Moffat

Comments:

Racism/Discrimination in your orgs...any interesting things you are doing or facing?

Votes: 6

Suggested by: Derrek

Comments:

- **Derrek**
Hiring some artists, community outreach artists who identify as BIPOC who interviewed different departments and past employees to develop a plan...led to development of a funded internship (through endowment fund)
- **Derrek**
Create a committee of FT/PT staff who identify as BIPOC to look at the entire org.
- **Derrek**
Hiring an outside person to survey everyone internally.

How have patrons responded to cancellations? Support, disappointment? Donation vs refunds?

Votes: 5

Suggested by: Karen

Comments:

Tessitura SP upgrade - How frequently you do it?

Votes: 3

Suggested by: Mo Faruqe - NBoC

Comments:

Anyone reaching out to the community to use your space for something other than performing?

Votes: 1

Suggested by: Karen

Comments: