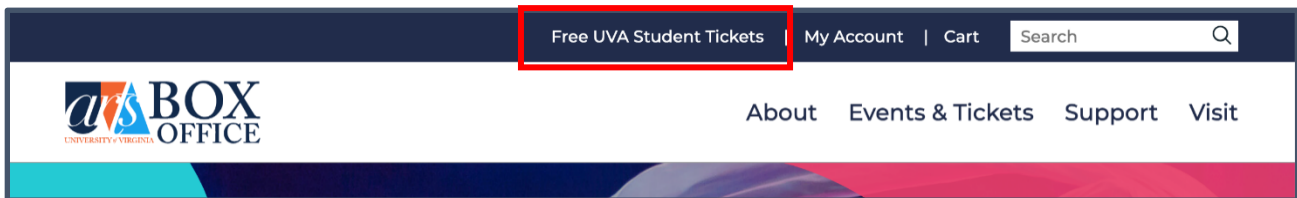




Arts\$ Instructions and Troubleshooting Guide

How to reserve free Arts\$ tickets

- First, click on the “Free UVA Student Tickets” tab at the top of the Arts Box Office home page.



- Then, log into NetBadge by clicking the “UVA Student Log-In” button.

Free UVA Student Tickets

All full-time UVA students are eligible to request free tickets to eligible UVA Arts events through the UVA Arts\$ Program! *Please note Free UVA Student Tickets are only available up until 24 hours before performance time.*



Log In with NETBADGE to Access Free UVA Student Tickets

[UVA Student Log-In](#)

- After you have logged into NetBadge, you will be led to a page that reads “Arts\$ Access Confirmed.” Click the button that reads “CLICK HERE TO RESERVE YOUR FREE TICKETS” in order to apply the Arts\$ promo code to your order.

Note: If you do not click this button and go straight to the Events & Tickets tab, the Arts\$ promo code will not be properly applied, and you will be unable to see the free ticket option upon selecting an event.

Arts\$ Access Confirmed


Thank you for logging into NETBADGE to access [Arts\\$ tickets](#), which are available only to current UVA students. The link below will automatically apply a unique discount code to your cart to unlock the [Free Student Ticket](#) price type on all allowable UVA Arts events.

[CLICK HERE TO RESERVE YOUR FREE TICKETS](#)

Please note the following before you place your order:

- The Free UVA Student ticket redemption window ends 24 hours before an event or when the allocation of complimentary tickets is exhausted.
- You may only reserve 1 free ticket to each screening or event.

- You will then see the promo code **UVAArts\$21-22** in the top right corner of the Events page.

About Events & Tickets Support Visit

| Promo Code UVAArts\$21-22 ✕

Upcoming Events

[View as Calendar](#) [View as List](#)

< April 2022 >

[Day](#) [Week](#) [Month](#)

- All Arts\$ eligible events will now show a free student ticket option among its price types.

Free UVA Student \$0.00

0 ▾

Troubleshooting

I logged into NetBadge but am not being directed to the Arts\$ Access Confirmation page.

- Try going to the Events and Tickets tab to see if the UVAArts\$21-22 promo code is applied to your webpage. This promo code will be located in the top right corner of the page.
- If this promo code does not appear, try clearing your cache and cookies from your current browser or try using a different browser to log into NetBadge.

The promo code is applied, but I am not seeing a free ticket option for the event I am trying to attend.

- Please make sure you are trying to reserve a ticket at least 24 hours in advance of the performance's start time. Arts\$ tickets are unavailable within 24 hours of an event.
- Some events are not eligible for Arts\$ tickets. If you are unsure if an event qualifies, give us a call at the Arts Box Office.

If you are still experiencing difficulties, you can also reserve tickets in-person at the Arts Box Office. We are located in the Drama Education Building and are open Tuesdays-Fridays, from noon to 5pm.

UVA Arts Box Office

109 Culbreth Rd, Charlottesville, VA 22903 (PO Box 400899)
artsboxoffice@virginia.edu | (434) 924-3376