

EU Museums and Attractions Community Meetup - Thursday 1 February 2024

Date and Time:

01 February 2024
17:15 (UTC+00:00)

Facilitator:

EU Museums & Attractions

Attendees:

Frances, Gill Tasker, Sian Morris, Lloyd Stringer, Tom Clarke, Kelly Etridge, James Gallagher, Gabrielle, Nicola Blackburn, Dawn Yates, Alison Atkinson (NG), Kirsty, Lydia, Chris Szalaj, Leonor Franco Vidal

Summary:

Great meeting today and thank you all for attending! I've pasted some key takeaways from the Teams Chat in as learnings in the below doc. Hopefully a useful reference for you all to take away if you missed the discussion today.

Actions:

Learnings:

We The Curious in Bristol are Live with v16! I'm not there now though I think they had some problems with membership, but didn't have many customisations or TNEW to worry about

Written By: EU Museums & Attractions

Access Control is 100% better in 16!

Written By: EU Museums & Attractions

National Museums Scotland: live with v16 hopefully on 26th Feb!

Written By: EU Museums & Attractions

National Gallery thinking about kicking off the v16 project at the end of Feb 2024, want to be in and finished by end of Aug 2024

Written By: EU Museums & Attractions

Somerset House: V16 Upgrade - Somerset House: We sadly won't be upgrading until Jan 2025 as we're getting a new website this year so that project has taken precedence

Written By: EU Museums & Attractions

Update from Lloyd: To give an update on Gift Aid reporting, which might answer Yates, Dawn (External)'s question: an update to the Gift Aid for Orders utility has been made very recently so that you can filter results to specific Production Seasons (e.g. submit ticket-related gift aid contributions on a per-exhibition basis). That's something quite a few of our UK members were asking for for some time.

Written By: EU Museums & Attractions

Topics discussed:

v16 upgrade: anyone made it to the other side?

Votes: 10

Suggested by: Alison Atkinson (NG)

Comments:

Learnings gathered from training staff on V16

Votes: 6

Suggested by: Frances

Comments:

Who's headed up North for TLCC?

Votes: 5

Suggested by: Kirsty

Comments:

Reporting on Geographic Location

Votes: 4

Suggested by: Dawn Yates

Comments:

Introducing Digital Membership Cards

Votes: 4

Suggested by: Frances

Comments:

Introducing Mobile Tickets

Votes: 3

Suggested by: Frances

Comments:

Topics voted on but not discussed:

Gift Aid report - Performance Dates

Votes: 2

Suggested by: Dawn Yates

Comments:

Security gotcha in v16

Votes: 2

Suggested by: Alison Atkinson (NG)

Comments:

Future EU Community Meetups- Topics you would like to cover online and in person sessions

Votes: 1

Suggested by: Frances

Comments:

- Tom Clarke
v16!
- Gabrielle
Anything fundraising related and managing stakeholder relationships :)
- Kirsty
Future roadmap plans to see exciting stuff in the sector and prove museums aren't completely behind!

v16 group entry by order: add QR code to confirmation

Votes: 1

Suggested by: Tom Clarke

Comments:

Suggested topics with no votes:

5 vs 7 day opening

Votes: 0

Suggested by: EU Museums & Attractions

Comments: