

Women in Tech - February 7, 2023

Date and Time:

07 February 2023 - All items on the board
18:15 (UTC+00:00)

Facilitator:

WomenInTech Tessitura Community

Attendees:

Nancy Sheleheda, Anne Robichaux, Nicki LeGrand, Kathleen Smith, Katie Lachance-Duffy, Olivia Anderson, Laura in Kansas City, Jamie, Rachael, Jen Skelly, Alison, Samantha Wilson, Angela Leftwich, CMHOFM, Megan Trujillo, Elise, London Community, Anita Maharjan, Katie Cullen, Dana

Summary:

We began our meeting with an open conversation around v16 upgrades. Topics discussed included facilitating planning/conversations around v16 in groups of users from varying organizations and departments, a general note that lots of orgs are waiting for 16.05 (Tessitura is prioritizing those already on v16 and there is a backlog), and a warning to be very aware of TNEW customizations prior to upgrading to v16.

Lauren is leaving her organization for a new role in Tessitura Extended Services! This means that we've got a spot open for a new co-chair of this group. Please send Nancy an email if you are interested!

Thanks for another great conversation!

Actions:

Learnings:

Topics discussed:

From Samantha (in December): Any suggestions on how to get directors to

understand project management and that sudden projects take time?

Votes: 9

Suggested by: WomenInTech Tessitura Community

Comments:

- WomenInTech Tessitura Community
Service Level Agreement (SLA). When an enhancement request is submitted a 2 month timeframe is automatically assigned.
- WomenInTech Tessitura Community
Governance structure, evaluating projects and determining priority and weight for business impact/needs.
- WomenInTech Tessitura Community
Introducing formality to your project intake structure. Depersonalizes the workflow.
- WomenInTech Tessitura Community
Organizational planning is important, but be sure to build in "unexpected urgent request" time when considering that. Also be sure to factor in annual business requirements that cannot be moved (season launches, annual gala, etc.).

v16: T_ATTENDANCE data is being updated with ticket returns. Would value your thoughts.

Votes: 7

Suggested by: Alison

Comments:

- WomenInTech Tessitura Community
Data loss. When a ticket is returned, even if it was already scanned in, it is deleted, throwing off attendance numbers.
- WomenInTech Tessitura Community
Unclear if historical data will be impacted in a migration.
- Alison
Suggest taking backups of Prod tables before the upgrade

From Jamie (in December): Who's invested in digital accessibility? What did you use to learn?

Votes: 6

Suggested by: WomenInTech Tessitura Community

Comments:

- Jamie
GalaPro (Shubert tool?)
- WomenInTech Tessitura Community
Gala Pro.
- WomenInTech Tessitura Community
Caspian Turner.
- WomenInTech Tessitura Community
Buy-in from marketing team for things like alt-text in digital content.

Topics voted on but not discussed:

Windcave Outage Cleanup

Votes: 6

Suggested by: Nancy Sheleheda

Comments:

From Nancy (in January): Digital Tickets.... are you using an integrated product?

Votes: 5

Suggested by: WomenInTech Tessitura Community

Comments:

Comings and Goings

Votes: 2

Suggested by: Nancy Sheleheda

Comments:

Suggested topics with no votes:

v16: recommendations and gotchas?

Votes: 0

Suggested by: Laura in Kansas City

Comments:

v16: timeline if you are still on v15

Votes: 0

Suggested by: Laura in Kansas City

Comments: